



Maintenance Just Got Simpler

With Online Contract Management
from Milli-Q® Services

Would you like to more efficiently track your water systems' service history and schedule maintenance visits?

Milli-Q® system contract management is now only a click away!

Online Contract Management is our digital service that streamlines the care of your Milli-Q® fleet so that you can better focus on your job priorities.

Log into our MyMilli-Q™ online tool to:

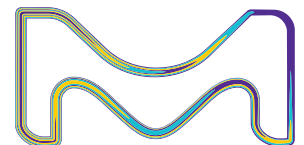
- Track your service history
- Schedule maintenance visits
- Manage consumable deliveries
- Renew your contracts

Experience a simpler lab life with:

- At-a-glance, consolidated contract information
- Rapid and efficient planning
- Streamlined audit preparation
- Easily traceable service history and reports

Activation is easy

To benefit from our new Online Contract Management service, simply request a MyMilli-Q™ online account from your Milli-Q® representative. The service is available for eligible systems with a Milli-Q® Service Plan. You will continue to benefit from our other services included in your existing Milli-Q® Service Plan.



Find contract details & quickly renew

For each Milli-Q® system under contract, find all relevant information—all in one place.

Home > Device Details

Service Contract Status

Contract Number Merck Millipore - SC-233184-0	Installation Date May-26-2019
End of manufacturer warranty May-26-2019	Service Level Total
Contract Start Date May-27-2019	Contract End Date May-27-2020
Preventive Maintenance Visit Date Dec-18-2019	Preventive Maintenance Visit Status Scheduled
Contract Status Active	

Rapidly view

- Contract type & status
- Start & end dates
- Planned maintenance visits

In a click

- Request to reschedule a visit
- Renew your contract

Easily track service history

Have full traceability of your systems' service history and streamline audit preparation.

Home > Devices > Device Details

Service Visits

Number	Type	Scheduled date	Status	Closed date	Attachments
WO-01465780	Repair	Sep-19-2019	Billed	Sep-20-2019 20:07:46	
WO-01465455	Preventive Maintenance	Apr-10-2019	Billed	Apr-10-2019 16:51:54	
WO-01325789	Qualification	Mar-30-2018	Billed	Mar-30-2018 18:50:21	
WO-01500045	Installation	Mar-22-2018	Billed	Mar-23-2018 18:41:29	

Rapidly view

- Visit purpose
- Date
- Status

In a click

- Download your service reports

Efficiently manage consumable deliveries

Rapidly track consumable orders and reschedule shipments according to your needs.

Name	Product Code	Quantity	Delivery Date (s)	Sales Order	Sales Order Line
IPAK Quanta® polishing cartridge	IPAKQUAA1	1	Jan-30-2020	55854533	5.1 [72655270]
IPAK Meta® polishing cartridge	IPAKMETA1	1	Jan-30-2020	23064565	4.1 [72661445]
ech2o A10 TOC lamp	ZFA10UVA1	1	Jan-30-2020	20255872	8.1 [72661422]
Millipak® Gold 0.22µm sterile filter	MPGPG02A1	2	Jan-30-2020	21978285	6.1 [72662458]
ech2o oxidation lamp	ZIQUVLP1	1	Jan-30-2020	23365485	7.1 [72636671]

Rapidly view

- Consumable name & catalog number
- Quantities ordered
- Past & expected delivery dates

In a click

- Request to reschedule a shipment

Be notified of service visits & easily contact our service hotline

Receive automatic notifications of upcoming maintenance visits and send direct messages to our Milli-Q® Services team, to ensure the most efficient use of your time.

Action	Date	System name	Asset number	Serial number	Location
Service Visit	Oct-23-2019	Milli-Q® CLX 7120 230V 50/60 Hz	Lab1CLX7120	F4HA77788QF	Lab ABC
Service Visit	Dec-12-2019	Milli-Q® IQ 7000	Lab2IQ7000	F8DA62294J	Lab ABC
Service Visit	Feb-10-2020	Milli-Q® CLX 7120 230V 50/60 Hz	Lab1CLX7120	F4HA77788QF	Lab ABC

Rapidly view

- Planned service visits

In a click

- Set up notifications on your mobile phone or email
- Synchronize service events with your agenda
- Contact Milli-Q® Services

Telephone, e-mail or fax any questions to your local Milli-Q® representative for a prompt and informative answer.

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