## Millipore®

Preparation, Separation, Filtration & Monitoring Products



# PASSION TO DRIVE YOUR PERFORMANCE

Complete protection with Millipore® Service Total™

Annual preventive maintenance of your microbiology equipment including unlimited repair services:

- Reliability of your system's performance
- Extension of your system's lifetime
- Support of certified Service Engineers
- Regulatory compliance maintenance
- Service report for data traceability
- Optimization of your investment: shipping/travel fees, labor and spare parts included

Learn more at

SigmaAldrich.com/Microbio-Services-MR





MilliporeSigma is the U.S. and Canada Life Science business of Merck KGaA, Darmstadt, Germany.

### Service Total™ Plan provides a complete package of outstanding benefits:

#### Benefit from BUDGET CERTAINTY and PREVENT Downtime

- Annual preventive maintenance for a complete review of your microbiology equipment by a certified Service Engineer
- Unlimited repair services, including shipping/travel fees, labor and spare parts

#### **Get RAPID Solutions**

- Priority status for any requests
- Unlimited access to our technical support hotline:
  - Speak directly with our in-house, specialized service experts
  - Rapidly diagnose, investigate and solve issues; schedule interventions when needed

#### MINIMIZE Risk and EASE Compliance

- Quality-certified and harmonized expertise
  - Only factory-trained Service Engineers repair and maintain our microbiology equipment in compliance with our world
- Service history traceability
  - A performance report is recorded after each intervention, for traceability purposes and to help prevent possible failures
- Genuine spare parts:
  - ISO® 9001-certified and have passed stringent quality control checks
  - Most critical parts provided with a Certificate of Conformity



For more information, please visit our website: SigmaAldrich.com/Microbio-Services-MR



#### To place an order or receive technical assistance

Order/Customer Service: **SigmaAldrich.com/order** Technical Service: **SigmaAldrich.com/techservice** 

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SigmaAldrich.com

We have built a unique collection of life science brands with unrivalled experience in supporting your scientific advancements.

Millipore. Sigma-Aldrich. Supelco. Milli-Q. SAFC. BioReliance.

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