

# Site Quality Self-Assessment

based on

### **Rx-360 Supplier Assessment Questionnaire**

#### Module 2, Site Specific Information

Relevant for

Sigma Aldrich Homefield Road Haverhill, Suffolk, CB9 8QP United Kingdom

The site self-assessment covers our quality management system for the following regulated applications: - Manufacturing of custom oligonucleotids



Merck KGaA, Darmstadt, Germany is an active member of the Rx 360 Consortium.

As a trusted partner of our customers, we deliver quality - always.

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EMD Millipore Corporation A subsidiary of Merck KGAA, Darmstadt, Germany 400 Summit Drive Burlington, MA 01803, USA Phone +1 (781) 533-6000

Site Self-Assessment Haverhill version 1.1



## Information

This document is based on the Rx-360 Consortium's Supplier Assessment Questionnaire template, Module 2. The contents of this questionnaire are built on the Rx-360 questionnaire version 2.0 intact with no question added or deleted.

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### **Rx-360 Supplier Assessment Questionnaire :** Site-Specific Information

Please check here if additional documents are attached.

|     | SECTION 1. General Site Information                      |
|-----|--|
| 1.1 | Site or Facility-Specific Name:                          |
|     | Sigma Aldrich  |
|     |  |
| 1.2 | Address:   |
|     | Homefield Road Haverhill, Suffolk CB9 8QP United Kingdom |
|     | GPS Coordinates:   |
|     | 52°4' N, 0°25' E   |
|     |  |
| 1.3 |  |
|     | +44 1440 767000  |
| 1.4 | Email:   |
|     | Please refer to your Sales representative                |
| 1.5 | Fax:   |
| 1.3 | гах.   |
|     |  |
| 1.6 | Website:   |
|     | www.sigmaaldrich.com                                     |
|     |  |

|     | SECTION 2. General Site Operating Information  |  |  |  |  |  |
|-----|--|--|--|--|--|--|
| 2.1 | What year did the site start operating? 2006   |  |  |  |  |  |
| 2.2 | What is the primary activity of the site? (e.g. manufacturing, distribution, etc.)<br>Manufacture of custom oligonucleotides |  |  |  |  |  |
| 2.3 | To which, if any, subdivision of the parent company does the site belong?<br>Life Science                                    |  |  |  |  |  |

|      | SECTION 2. General Site Operating Information  |
|------|--|
| 2.4  | Size of site (in sq. ft. or m.): 22,000 sq.ft.   |
| 2.5  | <ul> <li>Please list or attach the normal hours/schedule of the facilities, including shutdown dates (if applicable):</li> <li>Office Hours: Monday to Friday 09:00 to 17:30 Production: 3 shifts; Sunday 15:00 to Friday 23:00; Shutdown Christmas Day, Boxing Day &amp; New Years Day</li> </ul>   |
| 2.6  | Total number of employees on site:<br>81   |
| 2.7  | Total number of employees in Quality:<br>7   |
| 2.8  | Total number of employees in Manufacturing:<br>45  |
| 2.9  | What quality management system is utilized on site?         ISO 9001         ISO 13485         21 CFR Part 210/211         21 CFR Part 820         European GMP, Eudralex Volume 4 Part I         European GMP, Eudralex Volume 4 Part II         ICH Q7         HACCP         ISO 22000         Other         Please describe:         Which Regulatory Initiatives does the site follow/comply with?         REACH         RoHs         Ca Prop. 65         WEEE |
| 2.10 | Does the company/siteYesNoN/Ahave an export license?   |

|       | SECTION 2. General Site Operating Information   |   |  |  |  |  |
|-------|---|---|--|--|--|--|
| 2.11  | GMP certification, etc.)?   | ernment regulatory agency (FDA registration,                        |  |  |  |  |
| 2.12  | By whom is the site inspected (reg<br>the last three years:<br>No regulatory inspections in last 3  | ulatory or third party) and list inspections within years           |  |  |  |  |
| 2.13  | How often, as an annual average, i<br>Approx 1 audit per year   | s the site audited by customers or third parties?                   |  |  |  |  |
| 2.14  | Has an Rx-360 audit been performed at this site?       Yes       No         Please also state the date of the audit if applicable.       Yes       No <a href="http://rx-360.org/audit-programs/">http://rx-360.org/audit-programs/</a> |   |  |  |  |  |
| 2.15  | Are you willing to have Rx-360 conduct an audit on behalf of your customers<br>according to the Rx-360 audit programs on your site?   |   |  |  |  |  |
| 2.16  | Are you willing to have your custon<br>Yes No   | ners conduct audits on your site?                                   |  |  |  |  |
| 2.17  | Please list regulatory sanctions impa<br>warning letters, CEP suspension, im<br>None  | cting the site within the last five years (i.e. port alerts, etc.): |  |  |  |  |
| 2.18  | Does the site outsource any quality-  | related activity?   |  |  |  |  |
|       | Yes No  | N/A   |  |  |  |  |
|       | If answering yes, please specify the  | activities:   |  |  |  |  |
| 2.19  | Please check the supplier controls in   | place for this facility:  |  |  |  |  |
| 2.19a | Quality Agreements with<br>Suppliers  | Yes No N/A  |  |  |  |  |
| 2.19b | Subcontractor Qualification/Audit<br>Program  | Yes No N/A  |  |  |  |  |
| 2.19c | Periodic Review of Supplier   | $\bigvee$ Yes $\square$ No $\square$ N/A                            |  |  |  |  |

| SECTION 2. General Site Operating Information |                                 |       |      |     |  |  |
|---|---------------------------------|-------|------|-----|--|--|
|   | Performance                     |       |      |     |  |  |
| 2.19d   | Supplier Feedback Program       | 🛛 Yes | 🗌 No | N/A |  |  |
| 2.19e   | Approved Material Supplier List | 🛛 Yes | 🗌 No | N/A |  |  |
| 2.19f   | Approved Service Supplier List  | X Yes | 🗌 No | N/A |  |  |
| Additional comments:                          |                                 |       |      |     |  |  |
|   |                                 |       |      |     |  |  |
|   |                                 |       |      |     |  |  |

|       | SECTION 3. Objectionable N   | Materials | on Site     |                   |
|-------|--|-----------|-------------|-------------------|
| 3.1   | Does the site or production plant produce,<br>process or store any of the following: | Yes       | No          | Not<br>Applicable |
| 3.1a  | Beta-Lactam Antibiotics  |           | $\square$   |                   |
| 3.1b  | Steroids and/or hormones   |           | $\square$   |                   |
| 3.1c  | High potency compounds   |           | $\boxtimes$ |                   |
| 3.1d  | Materials of animal origin/Biologics   |           | $\boxtimes$ |                   |
| 3.1e  | Live virus or micro-organism   |           | $\boxtimes$ |                   |
| 3.1f  | Allergens  |           | $\boxtimes$ |                   |
| 3.1g  | Genetically Modified Organisms (GMO)   |           | $\boxtimes$ |                   |
| 3.1h  | Agrochemicals (Pesticides, Herbicides,<br>Fungicides, etc.)                          |           | $\boxtimes$ |                   |
| 3.1i  | Other (Please specify):<br>SECTION 4. Cross Contam                                   | ination C | ontrol      |                   |
| 4.1   | Are any of the following cross-<br>contamination controls in place?                  | Yes       | No          | Not<br>Applicable |
| 4.1a  | Dedicated Facilities   |           |             | $\square$         |
| 4.1b  | Access Controls  |           |             |                   |
| 4.1c  | Dedicated Personnel  |           |             |                   |
| 4.1d  | Dedicated Gowning  |           |             |                   |
| 4.1e  | Procedural Controls  |           |             |                   |
| 4.1f  | Other (please specify):  |           |             |                   |
| 1.1.4 | itional Comments:  |           |             |                   |

### **SECTION 5. Site Operating Policies**

|  | SECTION 5. Site Operating P                   | olicies     |    |                   |  |  |  |
|--|---|-------------|----|-------------------|--|--|--|
| 5.1 Does the site utilize the following written policies, programs, or procedures? |   |             |    |                   |  |  |  |
| Site Specific:   |   |             | No | Not<br>Applicable |  |  |  |
| 5.1a   | Environmental, Health, and Safety             | $\square$   |    |                   |  |  |  |
| 5.1b   | Facility Environmental Control Policy         |             |    | $\boxtimes$       |  |  |  |
| 5.1c   | General Facility Cleaning Procedures          | $\boxtimes$ |    |                   |  |  |  |
| 5.1d   | Hygiene and Sterilization Procedures          |             |    | $\boxtimes$       |  |  |  |
| 5.1e   | Validated Equipment Cleaning Procedures       |             |    | $\boxtimes$       |  |  |  |
| 5.1f   | Preventative Maintenance Program/Procedures   | $\square$   |    |                   |  |  |  |
| 5.1g   | Pest Control Program                          | $\square$   |    |                   |  |  |  |
| 5.1h   | Master Production Procedure                   | $\square$   |    |                   |  |  |  |
| Quality:   |   |             |    |                   |  |  |  |
| 5.1i   | Quality Control/Quality Management Policy     |             |    |                   |  |  |  |
| 5.1j   | Quality Manual                                |             |    |                   |  |  |  |
| 5.1k   | Periodic Product Quality Review               |             |    |                   |  |  |  |
| 5.11   | Master Validation Plan                        |             |    |                   |  |  |  |
| 5.1m   | Risk Assessment Program                       |             |    |                   |  |  |  |
| 5.1n   | Supplier Approval Procedure                   |             |    |                   |  |  |  |
| 5.10   | Monitoring and Review of Approved Suppliers   |             |    |                   |  |  |  |
| 5.1p   | Mechanism to Reduce Testing                   |             |    |                   |  |  |  |
| 5.1q   | Receiving Incoming Inspection                 |             |    |                   |  |  |  |
| 5.1r   | Change Control Procedures                     |             |    |                   |  |  |  |
| 5.1s   | Document Management Policy                    |             |    |                   |  |  |  |
| 5.1t   | Document Retention Policy                     |             |    |                   |  |  |  |
| 5.1u   | Change Notification Procedures for Clients    |             |    |                   |  |  |  |
| 5.1v   | Control of Nonconforming Material             |             |    |                   |  |  |  |
| 5.1w   | Deviation/Investigation Procedure             |             |    |                   |  |  |  |
| 5.1x   | Out of Specification Policy and Procedure     |             |    |                   |  |  |  |
| 5.1y   | Sampling Procedure/Sampling Plan              |             |    |                   |  |  |  |
| 5.1z   | Raw Material Retention Program                |             |    |                   |  |  |  |
| 5.1aa  | CAPA Procedure                                |             |    |                   |  |  |  |
| 5.1bb  | Label Control and Accountability              |             |    |                   |  |  |  |
| 5.1cc  | Product Release Procedure                     |             |    |                   |  |  |  |
| 5.1dd  | Employee Training Program                     |             |    |                   |  |  |  |
| 5.1ee  | Stability, Expiration, and Shelf-Life Program |             |    |                   |  |  |  |
| 5.1ff  | Product Retention Program                     |             |    |                   |  |  |  |
| 5.1gg  | Recall Procedure                              |             |    |                   |  |  |  |
| 5.1hh  | Customer Complaint Handling                   | $\square$   |    |                   |  |  |  |
| 5.1ii  | Equipment validation/qualification procedure  | $\square$   |    |                   |  |  |  |

|          | SECTION 5. Site Operating I                         | Policies   |             |                   |
|----------|---|------------|-------------|-------------------|
|          |   | Yes        | No          | Not<br>Applicable |
| 5.1jj    | Internal audit/self-inspection program procedure    | $\square$  |             |                   |
| 5.1kk    | Site Security/Site Access Control Policies          | $\square$  |             |                   |
| 5.111    | New Hire Program/Induction Program                  | $\square$  |             |                   |
| Business | s Continuity/Contingency Plan:                      |            |             |                   |
| 5.1mm    | Disaster Recovery Plan                              |            | $\square$   |                   |
| 5.1nn    | Pandemic Preparedness Plan                          |            |             |                   |
| 5.100    | Supply Chain Emergency Preparedness Plan            |            | $\square$   |                   |
| 5.1pp    | Business Continuity/Contingency Plan                | $\square$  |             |                   |
| 5.1qq    | Can the company provide a plan upon request? below: | OR provide | e a short o | description       |

| SECTION 6. Quality Assurance and Production |   |           |             |                   |
|---|---|-----------|-------------|-------------------|
|   |   | Yes       | No          | Not<br>Applicable |
| 6.1   | Does the site have an independent and defined Quality<br>Assurance/Quality Management Division? | $\square$ |             |                   |
| 6.2   | Does QA/QM have authority over the following:   |           |             |                   |
| 6.2a  | Policies and procedures?  | $\square$ |             |                   |
| 6.2b  | Review of documentation for release?  | $\square$ |             |                   |
| 6.2c  | Release or rejection of incoming materials?   | $\square$ |             |                   |
| 6.3   | Does QA/QM investigate and resolve quality complaints?  | $\square$ |             |                   |
| 6.4   | Does QA/QM investigate and resolve internal deviations?   | $\square$ |             |                   |
| 6.5   | Does the QA/QM have the authority to assign a disposition to materials?                         | $\square$ |             |                   |
| 6.6   | Does the QA/QM review manufacturing and testing records prior to release?                       |           | $\boxtimes$ |                   |
| 6.7   | Does the facility utilize computerized systems for managing GxP activities or data?             |           |             | $\boxtimes$       |
| 6.8   | Are relevant computerized systems 21 CFR part 11 and EU GMP annex 11 compliant?                 |           |             | $\boxtimes$       |
| 6.9   | Does the site use statistical methods for consistency and uniformity?                           |           |             | $\boxtimes$       |
| 6.10  | Does the site use controlled documents for following and recording manufacturing instructions?  |           |             |                   |
| 6.11  | Does the company qualify and/or validate manufacturing procedures?                              |           |             |                   |
| 6.12  | Is any environmental monitoring conducted in  |           |             | $\square$         |

|       | SECTION 6. Quality Assurance and Production                        |             |           |                   |  |  |
|-------|--|-------------|-----------|-------------------|--|--|
|       |  | Yes         | No        | Not<br>Applicable |  |  |
|       | production/finishing areas?  |             |           | Applicable        |  |  |
| 6.13  | Does the site supply BSE/TSE declarations?                         |             |           | $\square$         |  |  |
| 6.14  | Does the site supply a declaration of Elemental Impurities?        |             |           |                   |  |  |
| 6.15  | Are ICH Q3C(R4) solvents used in the manufacturing process of      |             |           |                   |  |  |
| 0.15  | supplied materials?  |             |           |                   |  |  |
| 6.16  | Are stability studies carried out according to ICH guidance?       |             |           | $\boxtimes$       |  |  |
| 6.17  | Are solvents and mother liquor reused/recycled?                    |             | $\square$ |                   |  |  |
| 6.18  | Does the site have a process water treatment system?               | $\square$   |           |                   |  |  |
| 6.18a | Please check all that apply to the system:                         |             |           |                   |  |  |
|       | City/potable water   |             |           |                   |  |  |
|       | Distilled water  |             |           |                   |  |  |
|       | Dionized water   |             |           |                   |  |  |
|       | Water for injection (WFI)  |             |           |                   |  |  |
|       | Reverse Osmosis  |             |           |                   |  |  |
|       | Clean steam  |             |           |                   |  |  |
|       | Ultra-filtrated water (purified water)                             |             |           |                   |  |  |
|       | Other:   |             |           |                   |  |  |
|       |  |             |           |                   |  |  |
| 6.19  | Does the plant have a batch/lot system?                            | $\square$   |           |                   |  |  |
| 6.19a | Is the system traceable?   | $\square$   |           |                   |  |  |
| (10)  | Is it unique?  | $\square$   |           |                   |  |  |
| 6.19b | Is hatch /lat manufacturing continuous?                            |             |           |                   |  |  |
| 6.19c | Is batch/lot manufacturing continuous?                             |             |           |                   |  |  |
| 6.19d | Is manufacturing batch by batch?                                   |             |           |                   |  |  |
| 6.20  | Does the site perform on-plant audits prior to approving critical  |             |           | $\boxtimes$       |  |  |
| ( 01  | GxP suppliers?   |             |           |                   |  |  |
| 6.21  | Does the site audit critical GxP suppliers after initial approval? |             |           |                   |  |  |
| 6.22  | Does the site inspect incoming materials?                          |             |           |                   |  |  |
| 6.23  | Does the site test incoming materials to defined specifications?   |             | $\square$ |                   |  |  |
| 6.24  | Does the site establish purchase specifications for raw            | $\square$   |           |                   |  |  |
|       | materials?   |             |           |                   |  |  |
| 6.25  | Is the equipment multi-use?  |             |           |                   |  |  |
| 6.26  | Does the site qualify equipment installation?                      | $\square$   |           |                   |  |  |
| 6.27  | Does the site qualify equipment operation?                         | $\square$   |           |                   |  |  |
| 6.28  | Does the site qualify equipment performance?                       | $\square$   |           |                   |  |  |
| 6.29  | Are production critical use instruments calibrated regularly?      | $\square$   |           |                   |  |  |
| 6.30  | Is rework allowed?   | $\boxtimes$ |           |                   |  |  |
| 6.31  | Is reprocessing allowed?   |             |           |                   |  |  |
| 6.32  | Are manufacturing and packaging activities traceable to the        |             |           |                   |  |  |
|       | equipment, areas, and materials used?                              | $\square$   |           |                   |  |  |

| SECTION 6. Quality Assurance and Production |  |             |    |                   |  |
|---|--|-------------|----|-------------------|--|
|   |  | Yes         | No | Not<br>Applicable |  |
| 6.33  | Are production materials handled and stored in a manner to prevent degradation, contamination and cross-contamination? | $\boxtimes$ |    |                   |  |
| 6.34  | If answering 'not applicable' for any of the above, please elaborat<br>The site does not manufacture to GMP            | e:          |    |                   |  |
| Additional Comments:                        |  |             |    |                   |  |

|      | SECTION 7. Laboratory Procedures   | [           | N/A         | for this Site  |
|------|--|-------------|-------------|----------------|
|      |  | Yes         | No          | Not Applicable |
| 7.1  | Does the site have standard procedures for sample handling/tracking?   | $\boxtimes$ |             |                |
| 7.1a | Does the site have standard procedures for retaining samples?  | $\boxtimes$ |             |                |
| 7.1b | Does the site have standard procedures for re-<br>testing samples?   |             | $\boxtimes$ |                |
| 7.2  | Does the site have written and approved specifications and test methods?   | $\boxtimes$ |             |                |
| 7.3  | Are laboratory instruments calibrated regularly?   | $\boxtimes$ |             |                |
| 7.4  | Is there a standard procedure in place for analytical method development?  | $\boxtimes$ |             |                |
| 7.5  | Does the site qualify and/or validate analytical test procedures?  | $\boxtimes$ |             |                |
| 7.6  | Does the site perform stability testing on materials and/or products?  |             |             |                |
| 7.7  | Are retention samples of key raw materials maintained?   |             | $\square$   |                |
| 7.8  | Are standards traceable to their preparation and reagents used?  | $\boxtimes$ |             |                |
| 7.9  | Are retention samples of finished product maintained?  | $\boxtimes$ |             |                |
| 7.10 | Are shelf life/retest/expiration dates available and standardized?   |             |             | $\boxtimes$    |
| 7.11 | Does the company provide a certificate of<br>analysis (CoA) and/or a Certificate of<br>Conformation/Compliance (CoC) for each lot or<br>batch? | $\boxtimes$ |             |                |
| 7.12 | Does the CoA/CoC contain the manufacture name and location?  | $\boxtimes$ |             |                |
| 7.13 | Does the CoA/CoC signed/e-signed by a Quality representative?  | $\boxtimes$ |             |                |

| SECTION 7. Laboratory Procedures |   | □ N/A for this Site |         |                |  |
|----------------------------------|---|---------------------|---------|----------------|--|
|                                  |   | Yes                 | No      | Not Applicable |  |
| 7.14                             | If a repacker performs analyses, will the CoA reflect both the original manufacturing site data as well as the repacking site data? |                     |         |                |  |
| 7.15                             | If answering 'not applicable' for any of the above,   | please elat         | oorate: |                |  |
| 7.16                             | Additional Comments:  |                     |         |                |  |

| SECTION 8. Packaging, Storage, and Trans |  | port 🛛 N/A for this Site |             |                |  |  |
|--|--|--------------------------|-------------|----------------|--|--|
|  |  | Yes                      | No          | Not Applicable |  |  |
| 8.1                                      | Does the site have a validated or qualified labeling system?                             |                          |             | $\boxtimes$    |  |  |
| 8.2                                      | Are batch production records retained and available?                                     | $\boxtimes$              |             |                |  |  |
| 8.3                                      | Are packaging and labeling areas separate from production?                               |                          | $\boxtimes$ |                |  |  |
| 8.4                                      | Are barcode readers in use and challenged regularly?                                     |                          | $\square$   |                |  |  |
| 8.5                                      | Are vision systems in use?   |                          | $\square$   |                |  |  |
| 8.6                                      | Is product ever packaged without a label being initially applied (i.e. bright stocking)? |                          | $\square$   |                |  |  |
| 8.7                                      | Do labels include shelf life/expiration dates?   |                          | $\square$   |                |  |  |
| 8.8                                      | Do labels include lot/batch number?  | $\boxtimes$              |             |                |  |  |
| 8.9                                      | Do labels include requirements for storage conditions?                                   |                          | $\square$   |                |  |  |
| 8.10                                     | Is tamper evident seal used for each container of supplied materials?                    |                          |             |                |  |  |
| 8.11                                     | Does the company use a First-In-First-Out or<br>First-Expiration-First-Out system?       |                          |             |                |  |  |
| 8.12                                     | Does the company maintain appropriate storage conditions?                                | $\boxtimes$              |             |                |  |  |
| 8.12a                                    | Are those storage conditions monitored and documented?                                   | $\boxtimes$              |             |                |  |  |
| 8.13                                     | Does the site make available a description of storage and/or warehouse conditions?       |                          | $\square$   |                |  |  |
| 8.14                                     | Does the site distribute products via a third party?                                     |                          | $\square$   |                |  |  |
| 8.15                                     | Are good distribution policies implemented?  |                          |             |                |  |  |
| 8.16                                     | Are transport mechanisms dedicated?  | $\square$                |             |                |  |  |
| 8.17                                     | Does the company validate shipping method?   |                          |             |                |  |  |
| 8.18                                     | Does the company validate packaging methods?   |                          |             | $\square$      |  |  |
| Additional Comments:                     |  |                          |             |                |  |  |

I (Supplier) confirm that the information provided in this questionnaire is correct and can be verified.

Date: 04.11.2020 Title: QA Manager